



North Algona Wilberforce Township

Winter Maintenance Survey

The Township presently provides winter maintenance above the Ontario Minimum Standards for Roads (a standard that is based on traffic volume and speed). With few exceptions our roads score very low on the scale used for the standard. This significantly decreases the requirement for service. The township struggles to provide a happy medium that permits the service that residents request without impacting the annual operating budget. We invite residents to complete the Winter Maintenance Survey to help us improve our services.

Deadline for Submissions: April 1, 2019

What area of the Township of North Algona Wilberforce do you reside in?

Zone 1

Zone 2

Zone 3



Have you lived in NAW for more than one year?

- YES
- NO
- Prefer not to answer

What kind of residence do you live in?

- Single detached house
- Trailer
- Semi-detached house
- Townhouse
- Apartment Building
- Prefer not to answer

What is your age group?

- 18-24 years
- 25-54 years
- 55-64 years
- 65+ years
- Prefer not to answer

How many vehicles are owned by members of your household?

- One
- Two
- Three
- More than three
- Prefer not to answer

With respect to the complete package of winter control programs (i.e. providing information, sanding roads, clearing roads of snow, and clearing windrows) provided by the Township, please indicate whether you agree or disagree with the following statements.

I am satisfied with Township winter maintenance as it exists now.

- Strongly Disagree
- Disagree
- No opinion
- Agree
- Strongly Agree

Roads should be cleared of snow more often.

- Strongly Disagree Disagree No opinion Agree Strongly Agree

Roads should be sanded or salted more often.

- Strongly Disagree Disagree No opinion Agree Strongly Agree

The township should only use low impact environmental products for winter road application (Urea, beet juice, brine solution).

- Strongly Disagree Disagree No opinion Agree Strongly Agree

School bus routes should be priorities.

- Strongly Disagree Disagree No opinion Agree Strongly Agree

When environment Canada posts a severe warning school buses are usually cancelled, service should be reduced on those days.

- Strongly Disagree Disagree No opinion Agree Strongly Agree

Adding five more snow clearing and sanding events to the budget equates to a 1% tax increase. As a residential tax payer this is acceptable.

- Strongly Disagree Disagree No opinion Agree Strongly Agree

Sidewalks in Golden Lake are cleared and sanded in a timely manner.

- Strongly Disagree Disagree No opinion Agree Strongly Agree

In all snow events all roads should receive equal service.

- Strongly Disagree Disagree No opinion Agree Strongly Agree

Township operators are courteous and operate equipment in a safe manner.

- Strongly Disagree Disagree No opinion Agree Strongly Agree

I understand all the winter control programs provided by the Township.

- Strongly Disagree Disagree No opinion Agree Strongly Agree

I am satisfied with how the Township delivers services under its winter control programs.

- Strongly Disagree Disagree No opinion Agree Strongly Agree

The Township meets its objectives for winter control programs.

- Strongly Disagree Disagree No opinion Agree Strongly Agree

Please rank the following 8 aspects of the Townships Winter Control Programs in order of importance to you. (1 being most important and 8 being least important)

Enabling travel throughout the municipality by plowing snow from roads

- 1 2 3 4 5 6 7 8

Clearing snowbanks left by road snow plow

- 1 2 3 4 5 6 7 8

Salting roads to remove ice.

- 1 2 3 4 5 6 7 8

Sanding roads to increase traction

- 1 2 3 4 5 6 7 8

Clearing snow and ice from Township- owned facilities

- 1 2 3 4 5 6 7 8

Informing residents of any impending storm systems.

- 1 2 3 4 5 6 7 8

Clearing snow and ice from key roads near fire department, churches, community centers and recreation facilities.

1 2 3 4 5 6 7 8

Providing information about the state of Township roads

1 2 3 4 5 6 7 8

Updating residents as to when Township roads will be cleared

1 2 3 4 5 6 7 8

With respect to treating roads in preparation for an impending/forecasted storm:

I would be willing to pay more in taxes to have a higher level of service for sanding/salting roads.

Strongly Disagree Disagree No opinion Agree Strongly Agree

I would be comfortable with the Township taking longer to sand roads

Strongly Disagree Disagree No opinion Agree Strongly Agree

I would rather the Township sand the roads more quickly

Strongly Disagree Disagree No opinion Agree Strongly Agree

I am satisfied with the Townships service level objectives for sanding roads

Strongly Disagree Disagree No opinion Agree Strongly Agree

I am satisfied with how the Township meets its service level objectives for a “typical” snow storm

Strongly Disagree Disagree No opinion Agree Strongly Agree

With respect to plowing snow from roads after a snowfall ends, please indicate whether you agree or disagree with the following statements

I am satisfied with the Townships service level objectives for plowing snow from roads

Strongly Disagree No Agree Strongly

Disagree

opinion

Agree

I would be willing to pay more taxes to have a higher level of service for plowing roads

- Strongly Disagree
- Disagree
- No opinion
- Agree
- Strongly Agree

I would be comfortable with the Town taking longer to plow snow from Township roads

- Strongly Disagree
- Disagree
- No opinion
- Agree
- Strongly Agree

I am satisfied with how the Township meets its service level objectives after a “typical” snow storm

- Strongly Disagree
- Disagree
- No opinion
- Agree
- Strongly Agree

I would rather the Township plowed roads more quickly

- Strongly Disagree
- Disagree
- No opinion
- Agree
- Strongly Agree

With respect to clearing snow from sidewalks after a snowfall, please indicate whether you agree or disagree with the following statements.

I am satisfied with the clearing snow on sidewalks

- Strongly Disagree
- Disagree
- No opinion
- Agree
- Strongly Agree

I am satisfied with how the sidewalks are cleared after a “typical” snow storm

- Strongly Disagree
- Disagree
- No opinion
- Agree
- Strongly Agree

I would be comfortable that a longer time (greater than 24 hours) to clear snow from sidewalks

- Strongly Disagree
- Disagree
- No opinion
- Agree
- Strongly Agree

Township residents and contractors who clear snow in the Township do not place snow onto Township property and/or onto the roadway

Strongly Disagree

Disagree

No opinion

Agree

Strongly Agree

Thank you for completing the survey.

Please send to:

1091 Shaw Woods Road
Eganville, ON
K0J 1T0

heidi@nalgonawil.com